

SUSQUEHANNA REGIONAL TRANSPORTATION AUTHORITY

Special Board Meeting Follow up: Hanover Fixed Route Ridership Clarification

During the July's Board Meeting, there was a request that management help the Board understand the sizable reported reduction (from 22,760 trips in FY 2022 to 14,222 trips in 2023) in Hanover Fixed Route ridership.

After further evaluation, there is good news. The reduced ridership reported in 2023 is due to a change in reporting methodology not a true reduction in ridership. In fact, ridership on a truly comparative basis increased 17% from FY 2022 to FY 2023.

Data from the 2020 Census caused the federal government to change the boundaries for the Hanover Urbanized Area (UZA). This change went into effect this reporting year (2023). Because of the UZA boundary change, the Rt. 16 (Hanover / Spring Grove route) ridership formerly reported as Hanover must now be reported as part of the York UZA.

A true ridership comparison is below.

Fiscal Year	RT 16	RT 20 & 22	Total
2022	10169	12591	22760
2023	12448	14222	26670

Trips reported as Hanover trips in each year are highlighted in yellow.

Unaudited Financial Statement & Statistical Notes - July 2023

Overview:

The financial statements provided below are as of July 31, 2023, marking the inaugural month of fiscal year 2024. These statements align with the approved fiscal year 2024 budget. Notably, the income statement encompasses comparative data for the year-to-date performance of the preceding fiscal year.

Ridership:

- **Fixed Route:** Demonstrated an impressive 19% increase in ridership compared to the prior year.
- **Paratransit:** Experienced a modest 1% rise in collective ridership compared to the previous year. This growth is tempered by declines in Dauphin and Northumberland, where ridership levels were 14% below those of the prior year. Please see the **Featured Information Section** on the next page of this document for a graph comparing FY22 and FY23 ridership by purpose for Dauphin County. Although Staffing issues are a driver of this reduction, management is currently investigating other possible causes and will provide more information in the near future.
- **Commuter Express:** Recorded a marginal 3% decline compared to the previous year, still operating below pre-COVID standards. July witnessed 81 fewer trips compared to the prior year, with approximately 2,800 trips facilitated.
- **Microtransit:** Notably achieved a remarkable 75% surge in ridership, a significant improvement over the same period last year.

Revenue:

July's income from grants and contracts falls \$445 thousand below budget expectations due to lower-than-anticipated subsidy requirements.

SUSQUEHANNA REGIONAL TRANSPORTATION AUTHORITY

Expenses:

July's total expenses are \$700 thousand or 14% lower than budgeted. 75% of this savings is related to labor based line items.

The number of unfilled positions increased to 72 from 63 this month, representing an increase from 9% to 11% of approved positions. For detailed information, please see the SRTA Dashboard.

Reserves:

As of July 31, reserves remain consistent with the Authority's established goal.

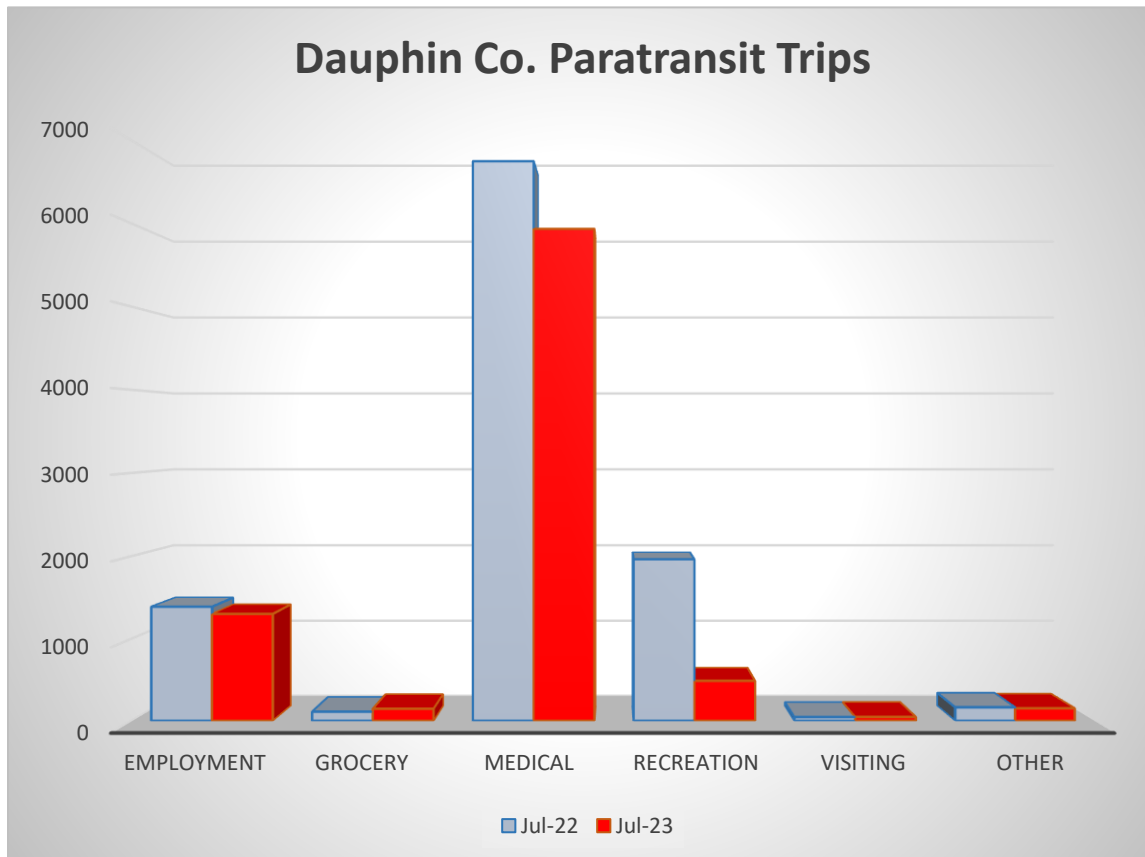
Line of Credit:

No draws have been made on the organization's lines of credit during this period.

Capital Expenditure (over \$50,000):

No capital expenditures exceeding \$50,000 were undertaken in the current month.

Featured Information:



Should you require further details or specific insights, please do not hesitate to contact our team.

**Susquehanna Regional Transportation Authority
Income Statement**

For The Period Ended July 31, 2023

	Period To Date		Year To Date		Budget Variance	Year To Date July 31, 2022
	Actual	Current Budget	Actual	Current Budget		
REVENUE						
Operating Revenue	\$ 1,861,279	\$ 2,116,455	\$ 1,861,279	\$ 2,116,455	\$ (255,176)	\$ 2,206,004
Grant/Contract Income	\$ 2,577,987	\$ 3,023,471	\$ 2,577,987	\$ 3,023,471	\$ (445,484)	\$ 2,497,000
TOTAL REVENUE	\$ 4,439,266	\$ 5,139,926	\$ 4,439,266	\$ 5,139,926	\$ (700,660)	\$ 4,703,004
Wages	\$ 1,960,844	\$ 2,233,427	\$ 1,960,844	\$ 2,233,427	\$ 272,583	\$ 1,857,170
Benefits	\$ 1,143,125	\$ 1,337,781	\$ 1,143,125	\$ 1,337,781	\$ 194,656	\$ 1,142,326
Services	\$ 211,364	\$ 319,309	\$ 211,364	\$ 319,309	\$ 107,945	\$ 213,689
Fuel	\$ 420,363	\$ 409,573	\$ 420,363	\$ 409,573	\$ (10,790)	\$ 404,453
Tires	\$ 20,837	\$ 27,453	\$ 20,837	\$ 27,453	\$ 6,616	\$ 22,979
Materials and Supplies	\$ 86,051	\$ 135,466	\$ 86,051	\$ 135,466	\$ 49,415	\$ 181,786
Utilities	\$ 91,685	\$ 113,299	\$ 91,685	\$ 113,299	\$ 21,614	\$ 84,880
Casualty and Liability Costs	\$ 126,378	\$ 127,062	\$ 126,378	\$ 127,062	\$ 684	\$ 96,412
Purchased Transportation	\$ 301,937	\$ 360,768	\$ 301,937	\$ 360,768	\$ 58,831	\$ 649,329
Miscellaneous Expenses	\$ 21,038	\$ 29,675	\$ 21,038	\$ 29,675	\$ 8,637	\$ 20,238
Leases and Rentals	\$ 10,594	\$ 11,833	\$ 10,594	\$ 11,833	\$ 1,239	\$ 11,284
Passed Through Expenses	\$ 45,051	\$ 34,280	\$ 45,051	\$ 34,280	\$ (10,771)	\$ 18,458
TOTAL EXPENSES	\$ 4,439,266	\$ 5,139,926	\$ 4,439,266	\$ 5,139,926	\$ 700,660	\$ 4,703,004
TOTAL NON OPERATING GRANT INCOME **	\$ 321,346	\$ 487,652	\$ 321,346	\$ 487,652	\$ 166,306	\$ -
TOTAL NON OPERATING GRANT EXPENSES **	\$ 314,103	\$ 484,878	\$ 314,103	\$ 484,878	\$ 170,775	\$ -
REE/(EER)	\$ 7,243	\$ 2,774	\$ 7,243	\$ 2,774	\$ (0)	\$ -
CAPITAL REVENUES AND EXPENSES						
Capital Grant Income/(Refund)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 159,553
TOTAL CAPITAL REVENUES AND EXPENSES	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 159,553
REE/(EER)	\$ 7,243	\$ 2,774	\$ 7,243	\$ 2,774	\$ (4,469)	\$ 159,553
NET REE/(EER)	\$ 7,243	\$ 2,774	\$ 7,243	\$ 2,774	\$ (4,469)	\$ 159,553

**FindMyRide, UMPC, GMCO, ICB, GHP

Susquehanna Regional Transportation Authority
Balance Sheet

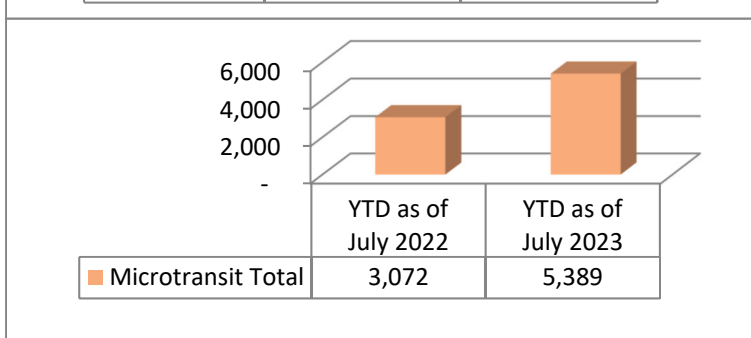
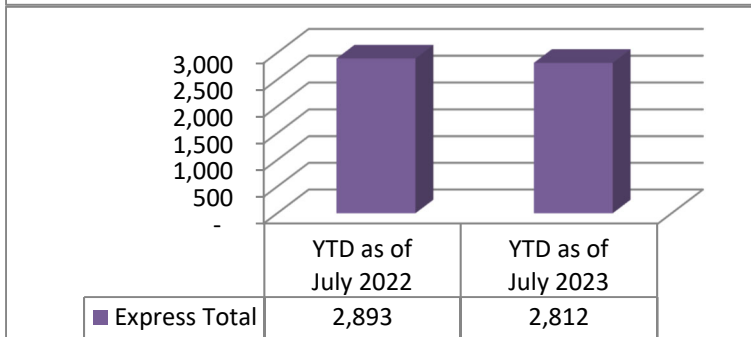
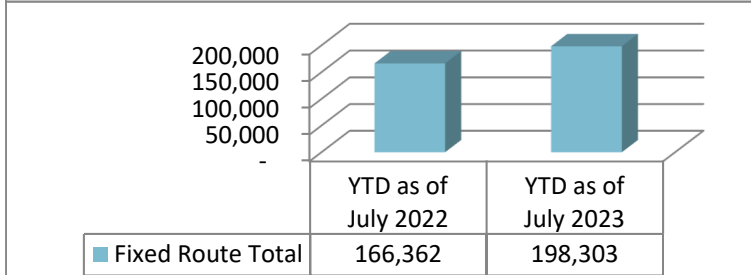
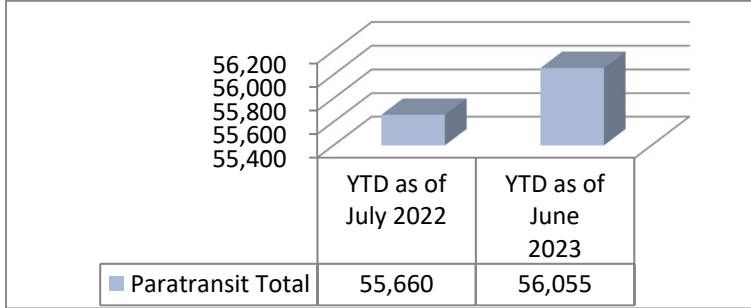
As of July 31, 2023

ASSETS

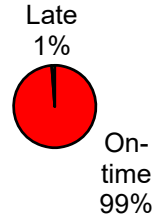
CURRENT ASSETS			
	Unrestricted Cash	\$	17,992,969
	Restricted Cash	\$	101,202
	Reserved Cash - Capital Projects	\$	-
	Accounts Receivable	\$	12,187,273
	Materials & Supplies Inventory	\$	897,057
	Prepaid Expenses	\$	1,241,591
	Other Current Assets	\$	-
TOTAL CURRENT ASSETS			\$ 32,420,093
FIXED ASSETS			
	Buildings and Improvements	\$	61,188,120
	Revenue Equipment	\$	95,168,986
	Tools and Equipment	\$	3,931,497
	Accumulated Depreciation	\$	(74,358,093)
TOTAL FIXED ASSETS (NET)			\$ 85,930,509
TOTAL ASSETS			\$ 118,350,602

LIABILITIES AND NET ASSETS

CURRENT LIABILITIES			
	Accounts Payable	\$	4,273,896
	Accrued Leave and Payroll	\$	2,170,176
	Accrued Expenses	\$	1,369,014
TOTAL CURRENT LIABILITIES			\$ 7,813,086
DEFERRED REVENUE			
	Revenue Received in Advance	\$	52,241,280
TOTAL DEFERRED REVENUE			\$ 52,241,280
OTHER LIABILITIES			
	Capital Lease Obligation	\$	-
	Accrued Sick Pay	\$	-
	Current Notes Payable	\$	-
	Consortium Buses	\$	-
TOTAL OTHER LIABILITIES			\$ -
NET ASSETS			
	Unrestricted Equity	\$	22,217,583
	Restricted Equity	\$	15,520
	Capital Grants	\$	36,063,134
TOTAL NET ASSETS			\$ 58,296,237
TOTAL LIABILITIES AND NET ASSETS			\$ 118,350,602



MAINTENANCE – July
Preventative Maintenance



165 PMs Complete; 2 Overdue
 Adams – 9 Completed; 0 Overdue
 Columbia – 9 Completed; 0 Overdue
 Cumberland – 9 Completed; 0 Overdue
 Dauphin – 35 Completed; 0 Overdue
 Franklin – 11 Completed; 1 Overdue[^]
 Montour – 1 Completed; 0 Overdue
 Northumberland – 18 Completed; 0 Overdue
 Perry – 5 Completed; 0 Overdue
 Union/Snyder – 15 Completed; 1 Overdue[~]
 York – 53 Completed; 0 Overdue
[^]Mileage went over by 61 miles
[~]Clerical error

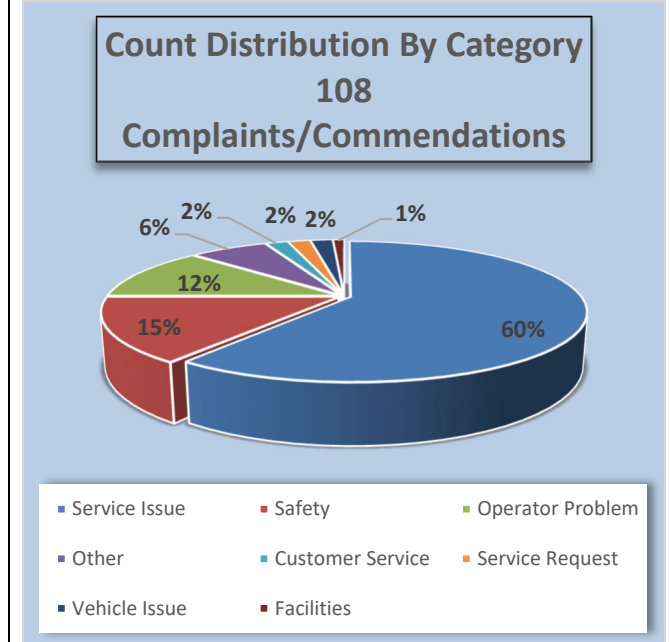
Road Calls:

	July 2023	YTD FY2024	July 2022	YTD FY2023
Mechanical	11	11	14	14
Non-Mech.	10	10	7	7

SAFETY – July

	July 2023	YTD as of July 2023	July 2022	YTD as of July 2022
Preventable	12	12	15	15
Non-Preventable	12	12	7	7
Passenger Injury	3	3	0	0
Employee Injury	8	8	2	2

CUSTOMER COMPLAINTS – July



	July 2023	YTD as of July 2023	July 2022	YTD as of July 2022
Total Complaints	108	108	127	127

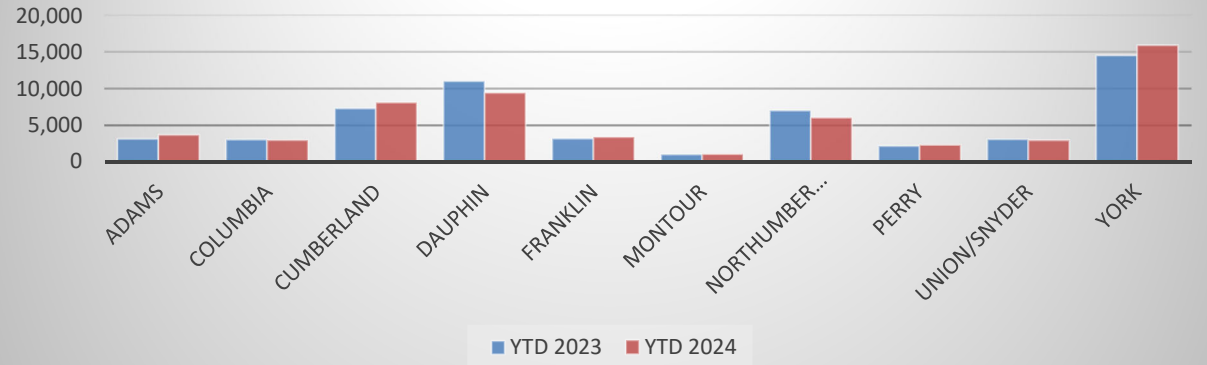
MARKETING – July

	July 2023	YTD as of July 2023	July 2022	YTD as of July 2022
PR Exposures	3	3	9	9
Outreaches	4	4	2	2
Views/Pageviews	140,647	140,647	138,776	138,776
Event Count/Unique Pageviews	372,594	372,594	110,142	110,142
Users	24,208	24,208	n/a	n/a
Bikes	2,980	2,980	2,496	2,496

Paratransit Ridership - YTD

	YTD 2023	YTD 2024
<i>Adams</i>	3,170	3,699
<i>Columbia</i>	3,073	3,014
<i>Cumberland</i>	7,298	8,115
<i>Dauphin</i>	11,009	9,437
<i>Franklin</i>	3,203	3,415
<i>Montour</i>	1,066	1,100
<i>Northumberland</i>	7,011	6,053
<i>Perry</i>	2,187	2,340
<i>Union/Snyder</i>	3,116	2,980
<i>York</i>	14,527	15,902

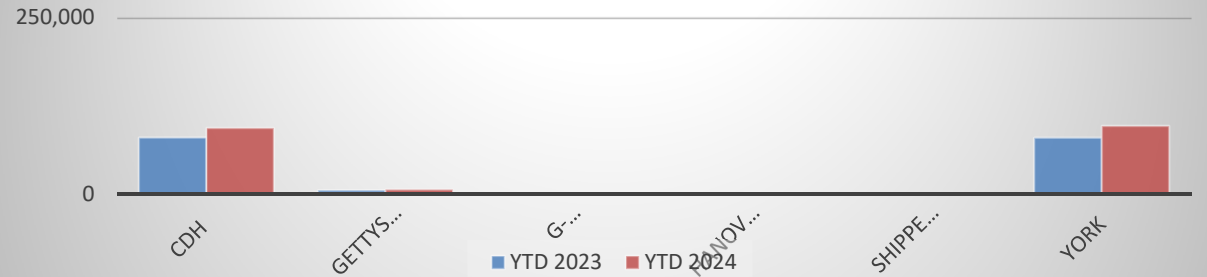
Paratransit Ridership - YTD



Fixed Route Ridership -YTD

	YTD 2023	YTD 2024
<i>CDH</i>	79,269	92,595
<i>Gettysburg</i>	5,586	6,616
<i>G-burg/Hanover Connector</i>	862	699
<i>Hanover</i>	1,132	2,023
<i>Shippensburg</i>	559	844
<i>York</i>	78,954	95,526

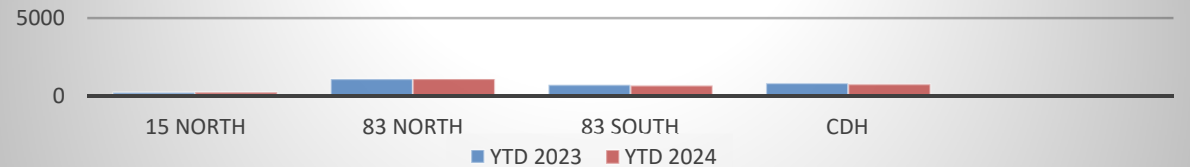
Fixed Route Ridership - YTD



Express Ridership - YTD

	YTD 2023	YTD 2024
<i>15 North</i>	243	258
<i>83 North</i>	1,099	1,109
<i>83 South</i>	725	679
<i>CDH</i>	826	766

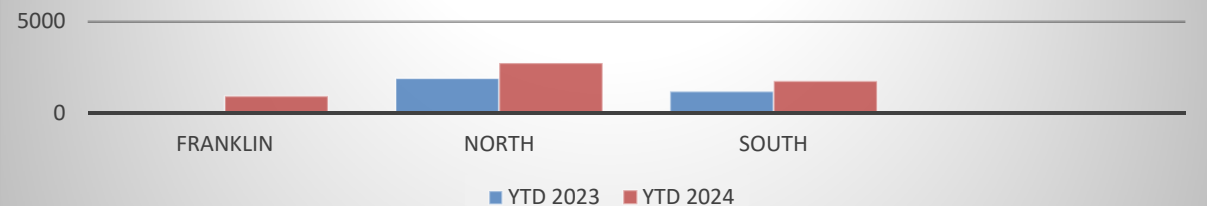
Express Ridership - YTD



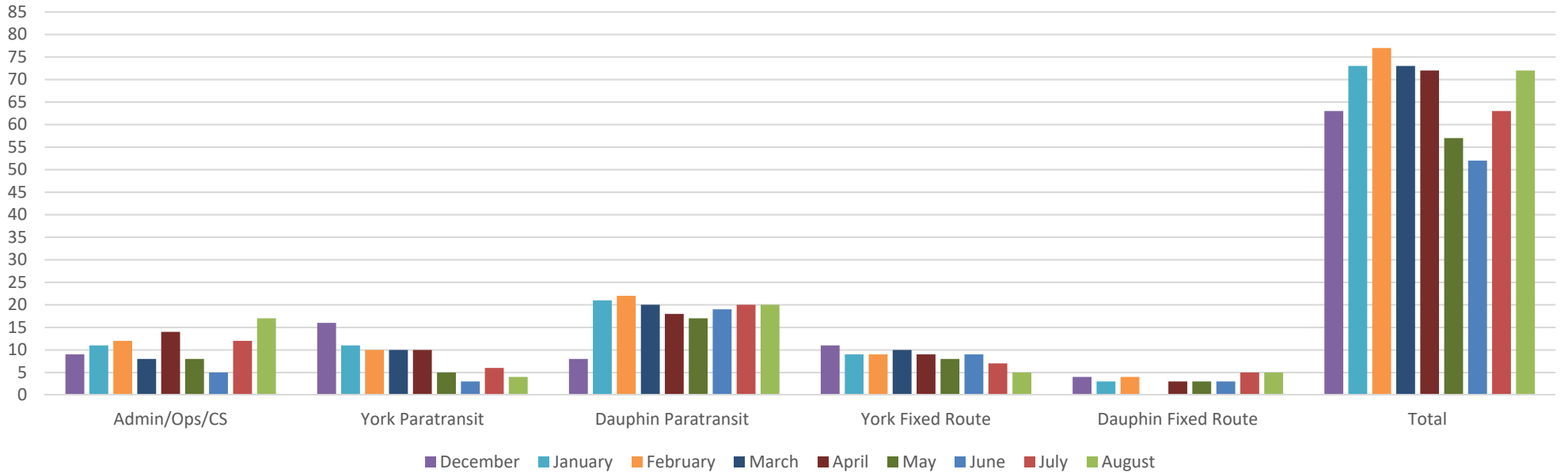
Microtransit Ridership – YTD

	YTD 2023	YTD 2024
<i>Franklin (Began 8/22)</i>	-	932
<i>North</i>	1,892	2,714
<i>South</i>	1,180	1,743

Microtransit Ridership - YTD



Top 5 Divisions- Open Positions



August 2023

	<u>Approved Positions</u>	<u>Current employees</u>	<u>Number approved openings</u>
Adams Operators	30	29	1
Administrative/Operations Support/Customer Service Rep	154	137	17
Columbia Operators	11	11	0
Cumberland Operators	32	29	3
Dauphin Fixed Route	93	88	5
Dauphin Info Specialists	2	2	0
Dauphin Maintenance (Mechanics, Serviceperson)	22	19	3
Dauphin Paratransit	35	15	20
Franklin Operators	32	26	6
Montour Operators	8	7	1
Northumberland Operators	38	35	3
Perry Operators	21	19	2
Union/Snyder Operators	33	33	0
York Express	8	7	1
York Fixed Route	63	58	5
York Maintenance (Mechanics and Porters)	17	16	1
York Paratransit	61	57	4
Total - August 2023	660	558	72